The Prince George Public Library
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SECTION - APPENDIX B: SCHEDULE OF CUSTOMER FEES POLICY:

Passed: April 24, 2013
Amended: March 28, 2021

APPENDIX "B"
Schedule of Customer Fees

(Approved 2021-03-28)

Late Fees:

As of January 2021, late fees are no longer charged for library materials returned after their due date.

Fine threshold at which privileges are suspended:

Default threshold:	$15.00
Special, Class Tour, Needs ID, OneCard, 30 day, Print Impaired	$5.00

Replacement costs for lost and damaged materials (per item):

Default replacement costs:	List price + $8.00 processing fee
Periodicals:	$10.00
Paperbacks, Manga, Multilingual, Board Books	$15.00
Graphic Novels	$25.00
Music CDs, MP3s or DAISY Books on CD:	$25.00
Story/Tech Kits	Per itemized list in the kit
Interlibrary Loans:	Replacement cost billed by lending library

Damage Fees:

CD, DVD, Book on CD case (lost or damaged)	$5.00
Rebinding charge (for repairable books >$30.00):	$20.00

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Restoration charge (for significant repairs performed by library staff)	$5.00/15 minutes of repair time

Service Fees:

Holds not picked up:	$2.00 per item
NSF cheques:	$30.00
Collection agency referral:	$15.00; $5.00 for balances of $20.00-$30.00
Exam invigilation:	$50.00 per exam; students must provide a pre-paid envelope for returning the exam to the institution

Meeting/Event Room Rental

Non-Profit Organizations	$50.00/up to 3 hours; $15/hour thereafter
Commercial Organizations & Private Individuals	$50.00/hr

Knowledge Garden Rental

Non-Profit Organizations	$25.00/hr; $85.00/up to 4 hours; $140.00/more than 4 hours
Commercial Organizations & Private Individuals	$50.00/hr; $170.00/up to 4 hours; $280.00/more than 4 hours
Faxing:	$1.00 per fax transmission
Scanning:	No charge
Printing/Photocopying	$0.20/page

Membership Fees:

Family non-resident:	$120.00 per year
Temporary resident:	$10.00 per month