# 2022 Annual Report

PRINCE GEORGE PUBLIC LIBRARY

Read. Connect. Share.



Read.
Connect.
Share.





# 2022 Library Board of Trustees

Board Retreat Day (April 10)

# 2022 Library Board of Trustees

Mike Gagel (Chair)

Terri McConnachie (Council Representative)

Fiona Demers (Vice-Chair)

Anna Duff

Arlene Stevens

Jenne Amell

Erin Anderlini

Nik Logan

Stephanie Deol



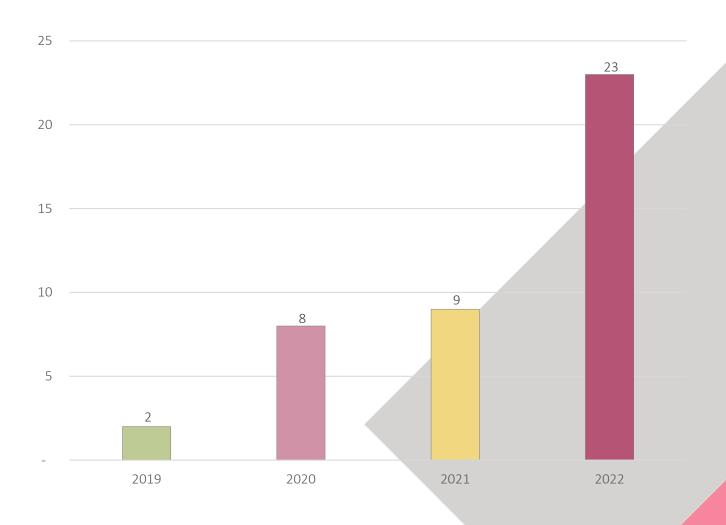


# Jeanne Clarke Local History Awards

Kym Gouchie Cultural Ambassador, 2022 Service Award Winner

- Jen Rubadeau hired as Manager of Communications & Engagement (February 7)
- Kyanna Coe joins as Manager of Finance & Facilities (February 22)
- Community Engagement Librarian Austin Matheson promoted to Manager of Collections & Technology (March 24)
- Collections Librarian Kay Burns hired (March 23)
- Community Engagement Librarian Anna Babluck hired (April 29)

# 2022 Recruitment Challenges



# 2022 Recruitment Challenges

New Employees Joining PGPL 2019-2022

Revenue	
City of Prince George	\$3,516,323
Regional District of Fraser- Fort George	\$416,708
Provincial Funding	\$298,122
Internally Generated Revenue	\$38,924
Fundraising/Donations	\$29,553
Total Revenue	\$4,299,630

Expenses	
Wages & Benefits	\$2,935,927
Supplies	\$19,933
Materials (Books)	\$469,807
General & Administrative	\$237,199
IT Expenses	\$130,347
Rent	\$74,821
Repairs & Maintenance	\$99,498
Grants/Fundraising Expenses	\$3,504
Other Assets/Equipment	\$148,556
Total Expenses	\$4,119,592

## 2022 Financials



Lunar New Year Celebration (January 28)



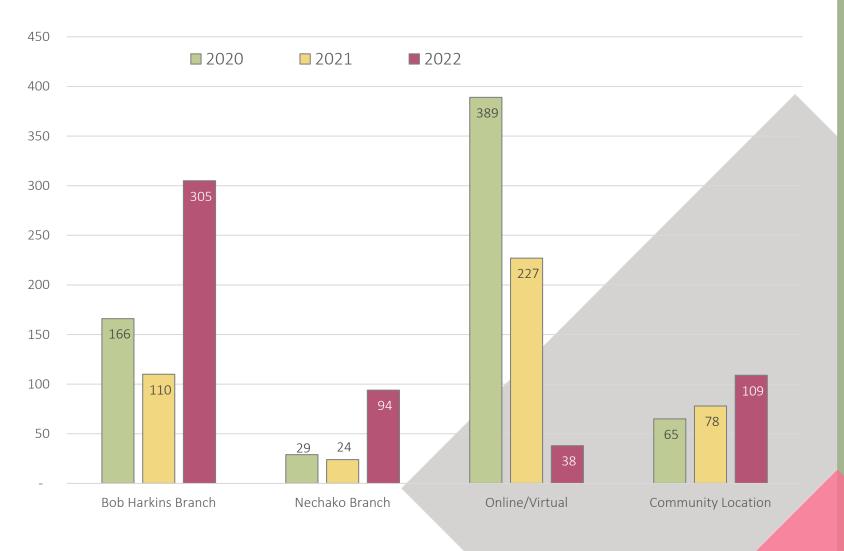
Friends of the Library Book Sale (April 21)



Bi-Giwen: Coming Home – Truth Telling from the Sixties Scoop (June 1)



Story Time in the Garden (July 4)



# Library Programs By Location 2020-2022

# "It's about coming together and trying to find solutions together": PG Library

By Darin Bain Tuesday, Jul. 19th, 2022











Focus on Health & Safety

The Prince George Public Library has been facing a number of challenges at their downtown branch.

The library has been dealing with a variety of social issues that are presenting risks to the safety of staff members and library patrons.

Despite the challenges, library management, Board, and CUPE 4591 members representing employees have been focused on a collaborative approach adopted to resolve health and safety concerns.

"We are working internally with our joint health and safety committee and with the union and with WorkeSafeBC to come up with the right solutions to be able to move forward," said Jen Rubadeau, Manager of Communications and Engagement.

"That hasn't changed the work that we're already doing and our very strong efforts to be in compliance and to do everything you can."

Darcie Smith, the Collections and Interlibrary Loans Librarian and CUPE 4951 Unit Chair, said "the focus of the Joint Health and Safety Committee is to help foster a culture that encourages library staff to bring safety concerns forward to be addressed, and to adopt improvements to the library's policies, procedures, and other safety measures that help minimize risks to staff and patrons."

"I also believe we have a responsibility as a pillar in our community, to take a leadership role in supporting the City of Prince George's commitment to fostering a safe, accessible, and inclusive community," Smith said.

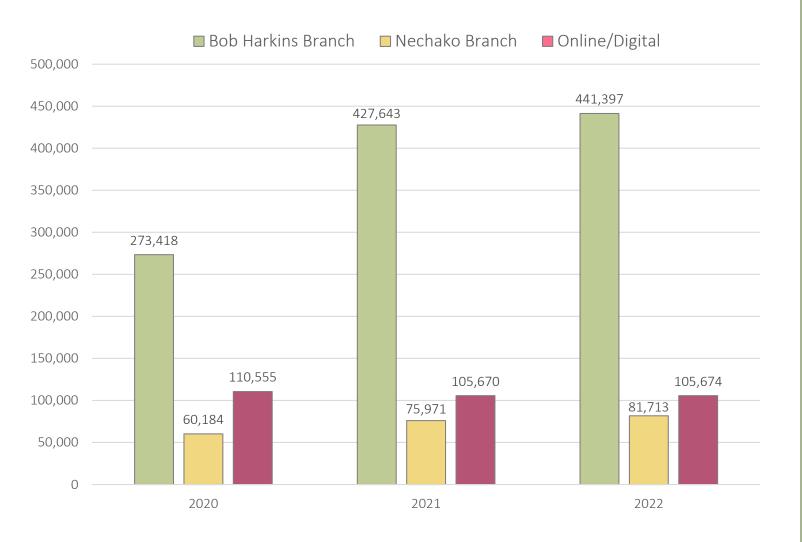
- Workplace Violence Prevention Program (May 2021)
- Portable Radio System (June 2021)
- Security Cameras (December 2021)
- Security Response Procedure (June 2022)
- Security Audit (June 2022)
- Bloodborne Pathogens Training (June 2022)
- Substance Awareness & Identification Training (August 2022)
- New Security Staff Position (November 2022)

# Focus on Health & Safety

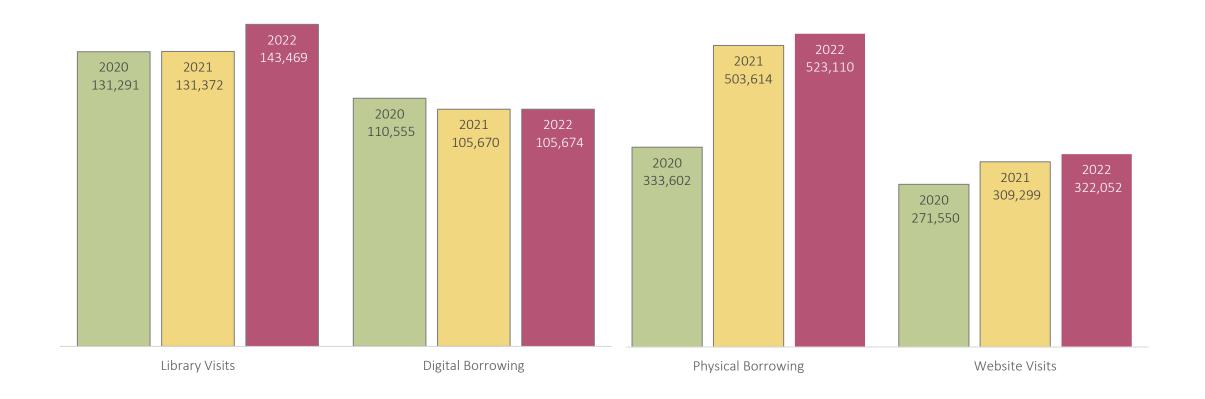
Safety Measures Introduced

	2022 Totals	Daily Averages
Branch Visits	143,469	482
Website Visits	322,052	882
Items Added	18,698	62
Reference Questions	44,088	147
Total Items Borrowed	628,784	2,103
Digital Items Borrowed	105,674	290

#### 2022 Performance Measures



## Library Borrowing By Location 2020-2022



# Library Usage 2020-2022



# National Indigenous Peoples Day

Lheidli T'enneh Memorial Park (June 21)

#### Facilities Upgrades

- Resurfacing of main internal staircase at Bob Harkins Branch
- New external stairs between parking lot and plaza at Bob Harkins Branch
- New countertop for main service desk at Bob Harkins Branch
- EV charging stations installed in Bob Harkins parking lot
- New seating options at both branches
- New interactive play structures at both branches



# 2022 Projects and Accomplishments

- Lending of Hiking Kits in partnership with BC Parks
- Return of Homework Help & launch of Study Jam program
- Launch of Community Seed Library



# 2022 Projects and Accomplishments

- Planning & hosting of municipal election events
- Contributions to Mayor's Select Committee on Safe, Clean, & Inclusive Community
- Partnership with Prince George Regional Corrections Centre
- "This is OUR Library" promotional campaign





Thank you library staff!



The employees are so genuine, comforting and guiding. It's really a hidden gem of Prince George and I hope more families visit it more often. If you need a quiet space to study that has available computers this is the place! If you wanna read about a yoga retreat in Bali, this is the place! The Prince George public library is amazing and I wish I worked there!









"People feel greater belonging and ownership of the outcomes of Prince George the more they connect with the community."

#### **OUR VISION**

PGPL fosters a vibrant, inclusive, thriving community.

#### **OUR MISSION**

PGPL builds community resilience by creating welcoming and inclusive spaces for every person to read, connect, and share.

#### **OUR VALUES**

Creativity

**Diversity** 

Learning

Accessibility

PGPL Vision, Mission, & Values

