### Prince George Public Library's Visual Story



Bob Harkins Branch 888 Canada Games Way Prince George, B.C., V2L 5T6

### The library is usually open during these hours:

Monday	10:00am to 6:00pm
Tuesday	10:00am to 8:00pm
Wednesday	10:00am to 8:00pm
Thursday	10:00am to 8:00pm
Friday	10:00am to 6:00pm
Saturday	10:00am to 5:00pm
Sunday	Closed

The library is closed on Sundays and on holidays.

Updated: 29 September 2021

Call **250-563-9251** if you have questions before you visit the library.



Press 100 to ask about library cards.

Press 108 to ask about child and teen books or programs.

Press **141** to ask about adult books or programs.

You can also email the library at <a href="mailto:ask@pgpl.ca">ask@pgpl.ca</a>.

Feel free to leave a message!

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www.pgpl.ca

Updated: 29 September 2021

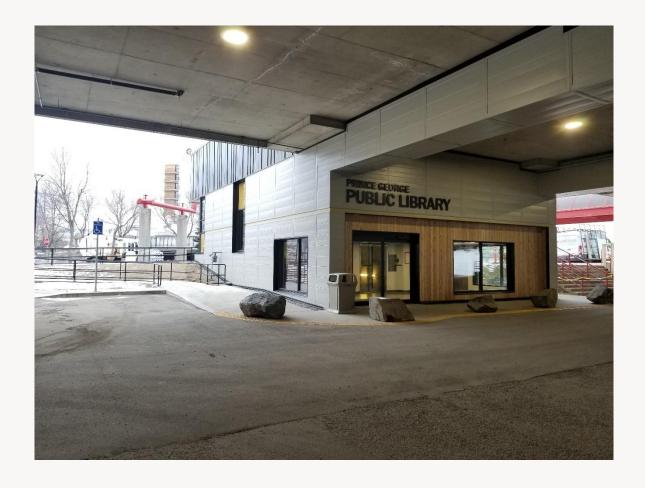
### The library is located in downtown Prince George, in Canada Games Plaza.



You can enter the library from the plaza.

The parking lot is located under the library.

If you are driving, you can park in the parking lot.



You can enter the library from the parking lot.

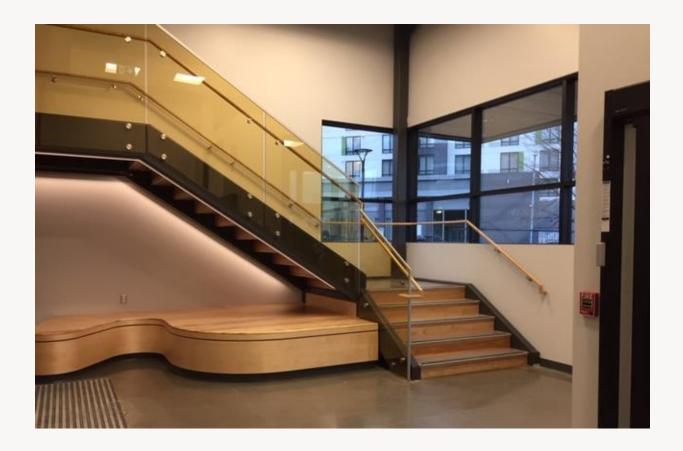
#### You can choose to take the elevator or the stairs to the main floor.



The elevator has glass doors.

It has a speaker that tells you what floor you are on.

### The staircase has many windows. It can be loud when it is busy.



## There is a sign outside the elevator. It tells you what is on each floor of the library.



When entering the library's main floor to the left you will see a small security desk where you will occasionally see a security guard situated.

To the right is where you can return your borrowed items.



# This is our amazing Teens Section. An area where teens can relax, hangout and read books.



The Service Desk is on the main floor.

Staff at this desk can help you get a library card.

They can also help you find books, DVDs, and other library materials.



Sometimes there is a lineup at this desk.

The stickers on the floor show you where to stand when you are in the lineup.

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To get a library card, you will need to show staff a piece of identification.

It must have your legal name on it.

This is what a library card looks like:



Children under 12 years old need a parent or guardian with them to get a library card.

#### Staff members wear silver badges with "Staff" written on them.



Staff like to answer your questions and can give you a tour of the library.

There are washrooms on the first floor. If you need help finding the washrooms, ask a staff member.



There is a private washroom with 1 toilet. Anybody can use this washroom.

The soap in the bathrooms has no smell. The hand sanitizer has a strong smell.

# If you would like to use the bathroom ask security or the service desk and they'll open it for you.



# The layout of the junior section has a range of books as well as fun areas for activities and places to read.

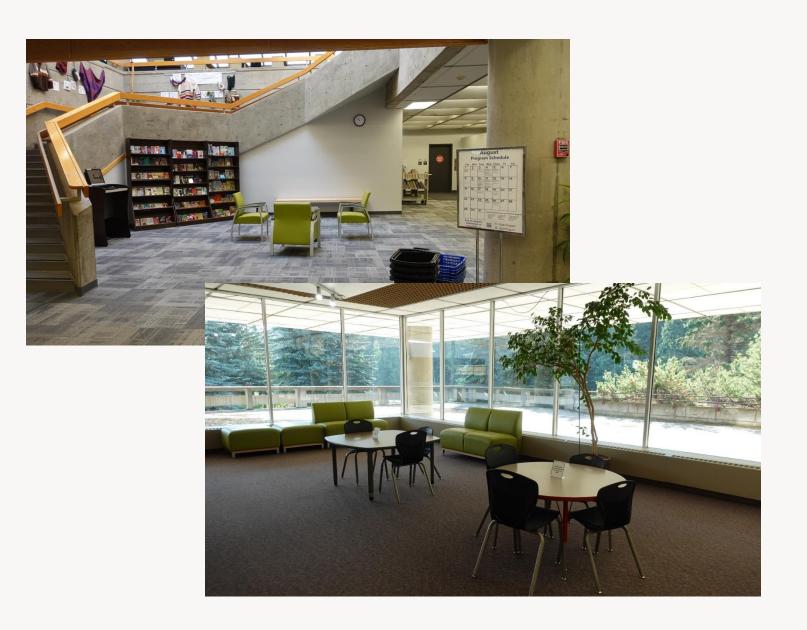


### This is the Youth Services Desk. Staff at this desk can help you find books.



Library staff like to answer your questions and give you tours of the library.

# There are plenty of new lounges and places to read by yourself or with friends and family.



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To log-in to the computers use your library card and PIN number or ask staff at the Service Desk for a 30 minute guest pass.

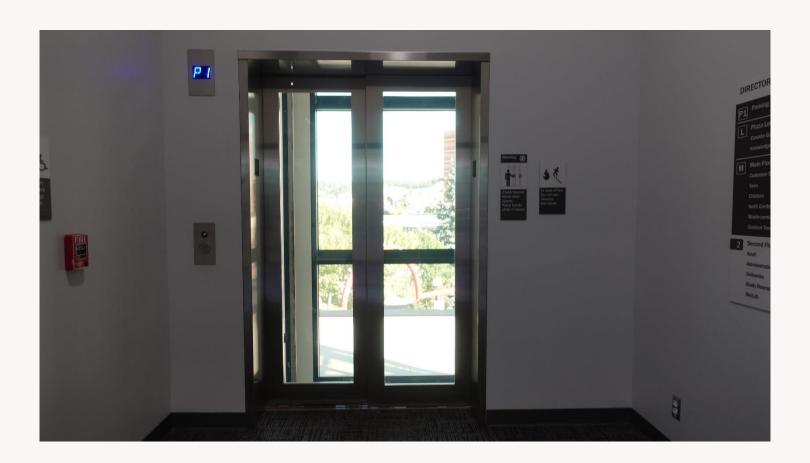


This is the Adult Services Desk on the second floor. If you have any questions, you can ask the staff members at this desk.

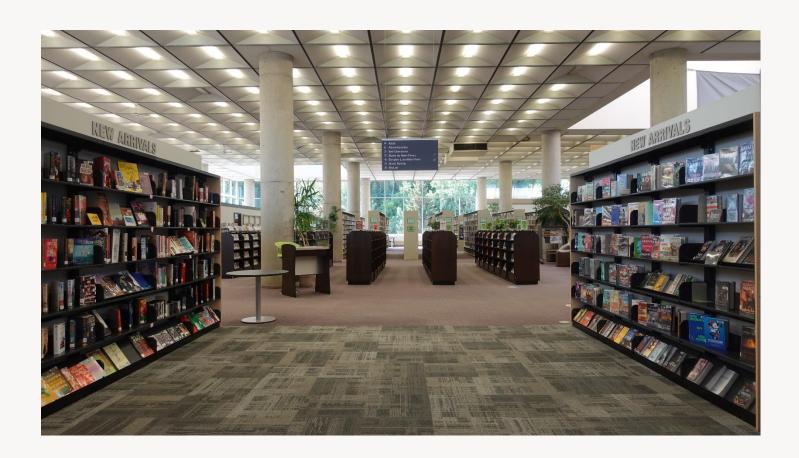


Sometimes the staff members who sits at this desk will be away helping another person. They will be back soon.

# The elevator can now be used to go from the second floor all the way to the parkade.



When you enter the second floor from the elevator you will see book displays on your left and right as well as books, CD's, and DVD'S straight ahead.



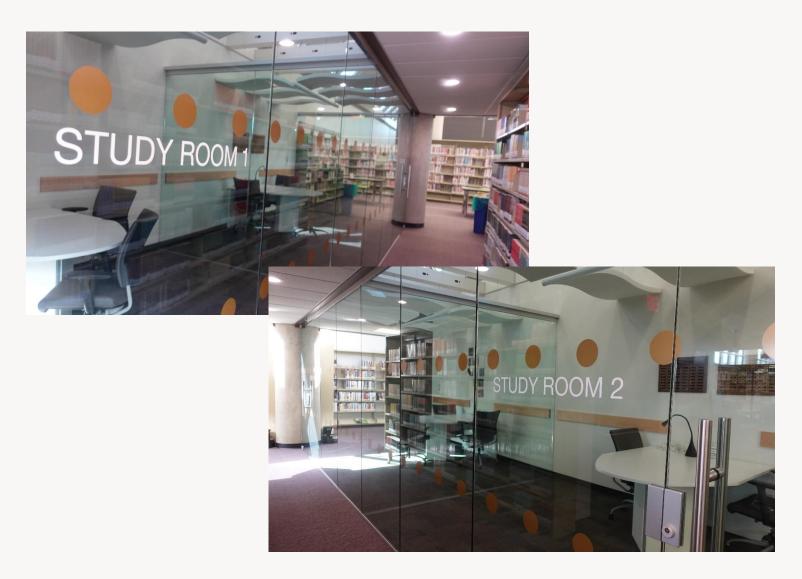
This beautiful area consists of magazines and trees. A great quiet place to read and feel close to nature.



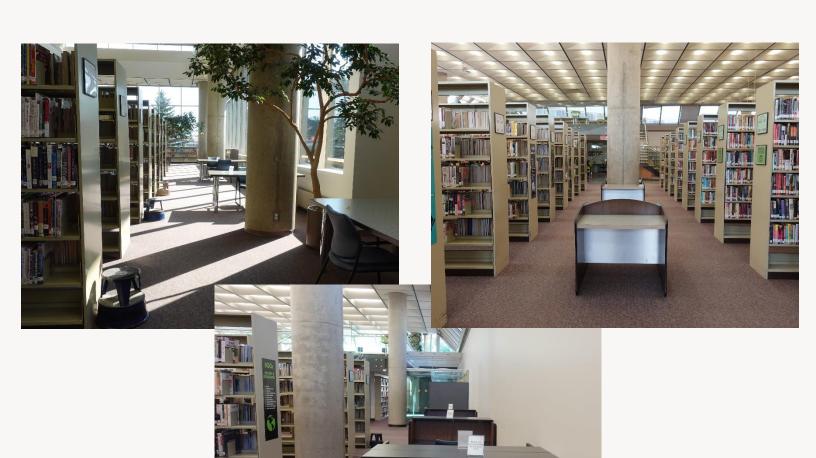
The Skylab is currently closed and not available to the public however, you are more than welcome to use the computers underneath!



You can call and book a study room in advanced or come in and ask if one is available for use. A great secluded area for studying, tutoring and more.



### There are plenty of desks to work at for homework, studying and tutoring!



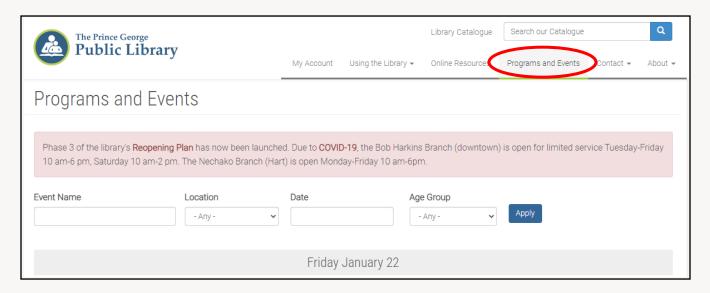
The library offers many programs. All programs are free.

You can attend virtual programs from home.

You will need a computer, tablet, or phone connected to the internet.

You will have to register for some programs.

Find more information at pgpl.ca/events.



Ask a staff member if you need help registering for a program.

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If you have questions, you can call library staff at **250-563-9251 extension 100** or visit the library website <a href="www.pgpl.ca">www.pgpl.ca</a>.

If you notice anything missing from this visual story, you can email <a href="mailto:ask@pgpl.ca">ask@pgpl.ca</a>. Or call 250-563-9251 extension 141.